

表22 稅務服務中心服務統計表

Table 22 Service Statistics of Tax Affairs Service Center

民國 104 年 度

2015

服務項目	件(次)數	小計	Service items	Cases (frequency)	Sub-total
1. 解答稅務法令		32,810	1 .To answer the questions regarding the law of tax affairs		32,810
2. 解說納稅程序		26,270	2 .To elaborate on tax payment procedure.		26,270
3. 輔導納稅人填寫各項書表		21,176	3 .To help tax payers fill out various kinds of forms.		21,176
4. 指引納稅人至業務單位櫃台洽辦業務		14,811	4 .To guide tax payers to the service counter		14,811
5. 代納稅人以電腦查詢納稅人資料		88,087	5 .To look up tax payers' data on the computer for tax payers		88,087
6. 統一發票兌獎(總局)		0	6 .For the public to redeem unified invoice prizes (headquarter)		-
核發納稅證明(分局)		1,013	To issue tax paying certificate (branch offices)		1,013
7. 受理納稅申訴案件		0	7 .To receive compliant cases		-
8. 協助檢舉違章漏稅		17	8 .To help report rule violation and tax evasion		17
9. 受理稅務興革意見		0	9 .To receive opinions for the improvement of tax affairs		-
10. 提供宣導資料		53,854	10 .To provide promotional materials		53,854
11. 其他		82,793	11 .Others		82,793
合 計		320,831		Total	320,831

資料來源：本局各服務櫃台提供

Sources : Public Service Section